

MUNICIPALITY  
Municipal Performance Measurement Program • 2004 RESULTS

## Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2004	2003	2002	2001*	
	22%	22.2%	23.19%	22.13%	
<p><b>Efficiency Measure</b> Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p><b>Objective</b> Efficient municipal government.</p>					
<p><b>Notes</b></p>					
<p>SLC 91 0203 13 Financial Information Return.</p>					

## Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
	2004	2003	2002	2001	2000
	\$0.58	\$0.63	\$.058	\$0.82	\$0.49
<p><b>Efficiency Measure</b> Operating costs for fire services per \$1,000 of assessment.</p> <p><b>Objective</b> Efficient fire services.</p>					
<p><b>Notes:</b> The operating costs per thousand dollars of assessment for fire services includes fire-fighters, fire halls, emergency responses, equipment and administration.</p>					
<p>SLC 911101 13 Financial Information Return.</p>					

## Police Services

<b>3.1 POLICE SERVICES – EFFICIENCY</b>					
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	
	\$157.86	\$131.09	\$111.50	\$137.54	
<p><b>Efficiency Measure</b> Operating costs for police services per household.</p> <p><b>Objective</b> Efficient police services.</p>					
<p><b>Notes:</b> Police service costs include the police force, administration, facilities, communication systems, police boards, prisoner conveyance, equipment and other police protection expenditures.</p>					
<p>SLC 91 1202 13 Financial Information Return.</p>					
<b>3.2 VIOLENT CRIME RATE</b>					
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	
	3.93	3.48	2.19	2.18	
<p><b>Effectiveness Measure</b> Violent crime rate per 1,000 persons.</p> <p><b>Objective</b> Safe communities.</p>					
<p><b>Notes:</b> The percentage of cases cleared based on the number of violent crimes committed.</p>					
<p>SLC 92 1258 07 Financial Information Return.</p>					
<b>3.3 PROPERTY CRIME RATE</b>					
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	
	13.09	13.91	37.67	30.12	
<p><b>Effectiveness Measure</b> Property crime rate per 1,000 persons.</p> <p><b>Objective</b> Safe communities.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 1259 07 Financial Information Return.</p>					

## Police Services

3.4 TOTAL CRIME RATE			
	2004	2003	2002
	26.19	40.43	x.x
<p><b>Effectiveness Measure</b> Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p><b>Objective</b> Safe Communities.</p>			
<p><b>Notes:</b></p> <p>New formula was introduced in 2002. SLC 92 1263 07 Financial Information Return.</p>			
3.5 YOUTHS CHARGED			
	2004	2003	2002
	17.65	N/A	N/A
<p><b>Effectiveness Measure</b> Number of youths charged per 1,000 youths.</p>			
<p><b>Objective</b> Safe Communities.</p>			
<p><b>Notes: Statistics were not recorded in 2003 and 2002</b></p> <p>New formula was introduced in 2002. SLC 92 1264 07 Financial Information Return.</p>			

## Roads

4.1 PAVED ROADS – EFFICIENCY				
	2004	2003	2002	
	\$119.92	\$119.00	\$104.07	
<p><b>Efficiency Measure</b> Operating costs for paved (hard top) roads per lane kilometer.</p> <p><b>Objective</b> Efficient maintenance of paved roads.</p>				
<p><b>Notes</b></p>				
<p>New formula was introduced in 2002. SLC 91 2105 13 Financial Information Return.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
	2004	2003	2002	
	\$929.42	\$917.36	\$790.41	
<p><b>Efficiency Measure</b> Operating costs for unpaved (loose top) roads per lane kilometer.</p> <p><b>Objective</b> Efficient maintenance of unpaved roads.</p>				
<p><b>Notes</b></p>				
<p>New formula was introduced in 2002. SLC 91 2106 13 Financial Information Return.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
	2004	2003	2002	
	\$513.11	\$500.60	\$414.16	
<p><b>Efficiency Measure</b> Operating costs for winter maintenance of roadways per lane kilometer maintained in winter.</p> <p><b>Objective</b> Efficient winter maintenance of roads.</p>				
<p><b>Notes</b></p>				
<p>New formula was introduced in 2002. SLC 91 2203 13 Financial Information Return.</p>				

## Roads

<b>4.4 ADEQUACY OF PAVED ROADS</b>					
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	
	100%	61.5%	61.49%	61.49%	
<p><b>Effectiveness Measure</b> Percentage of paved lane kilometers where the condition is rated as good to very good.</p> <p><b>Objective</b> Pavement condition meets municipal objectives.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					
<b>4.5 WINTER EVENT RESPONSES</b>					
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>
	100%	100%	100%	100%	100%
<p><b>Effectiveness Measure</b> Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p><b>Objective</b> Appropriate response to winter storm events.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.</p>					

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## Wastewater (Sewage)

6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
	2004	2003	2002	2001	
	\$166.56	\$3.03	\$2.65	\$1.37	
<p><b>Efficiency Measure</b> Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p><b>Objective</b> Efficient municipal wastewater treatment and disposal services.</p>					
<p><b>Notes:</b> In previous years we divided our total litres treated by a 1,000 rather than 1,000,000. High infiltration due to broken sewage line/draining pond water into waste water system.</p>					
<p>One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3104 13 Financial Information Return.</p>					
6.4 WASTEWATER MAIN BACKUPS					
	2004	2003	2002	2001	
	0.1	0	0	0	
<p><b>Effectiveness Measure</b> Number of wastewater main backups per 100 kilometers of wastewater main in a year.</p> <p><b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3154 07 Financial Information Return.</p>					
6.5 WASTEWATER BYPASSES TREATMENT					
	2004	2003	2002	2001	
	0.0%	0.0%	0.0%	0.0%	
<p><b>Effectiveness Measure</b> Percentage of wastewater estimated to have by-passed treatment.</p> <p><b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3155 07 Financial Information Return.</p>					

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## Drinking Water

8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY			
	2004	2003	
	\$4.72	\$3.01	
<p><b>Efficiency Measure</b> Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p><b>Objective</b> Efficient municipal water distribution services.</p>			
<p><b>Notes</b></p> <p>In 2003, the denominator was changed so that connections and hydrants were included with total kilometres of water distribution pipe. Comparison is not possible with earlier years unless those results are recast. SLC 91 3306 13 Financial Information Return.</p>			

8.4 BOIL WATER ADVISORIES					
	2004	2003	2002	2001	
	0.0	0.0	0.0	0.0	
<p><b>Effectiveness Measure</b> Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p><b>Objective</b> Water is safe and meets local needs.</p>					
<p><b>Notes</b></p> <p>SLC 92 3355 07 Financial Information Return.</p>					

8.5 BREAKS IN WATER MAINS					
	2004	2003	2002	2001	
	0	0	0	0	
<p><b>Effectiveness Measure</b> Number of water main breaks per 100 kilometers of water distribution pipe in a year.</p> <p><b>Objective</b> Improve system reliability.</p>					
<p><b>Notes</b></p> <p>SLC 92 3356 07 Financial Information Return.</p>					

## Solid Waste Management (Garbage)

9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2004	2003	2002	2001	
	\$123.38	\$96.48	\$160.76	\$106.43	
<p><b>Efficiency Measure</b> Operating costs for garbage disposal per household.</p> <p><b>Objective</b> Efficient municipal garbage disposal services.</p>					
<p><b>Notes</b></p>					
<p>SLC 91 3502 13 Financial Information Return.</p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2004	2003	2002	2001	
	\$19.87	\$20.94	\$48.99	\$x.xx	
<p><b>Efficiency Measure</b> Operating costs for solid waste diversion (recycling) per household.</p> <p><b>Objective</b> Efficient municipal solid waste diversion (recycling) services.</p>					
<p><b>Notes:</b></p>					
<p>SLC 91 3602 13 Financial Information Return.</p>					
9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
	2004	2003	2002	2001	
	1.2862	0.6361	0.0	1.7460	
<p><b>Effectiveness Measure</b> Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p><b>Objective</b> Improved garbage collection of garbage and recycled materials.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3452 07 Financial Information Return.</p>					

## Solid Waste Management (Garbage)

<b>9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES</b>				
	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	3	3	3	3
<p><b>Effectiveness Measure</b></p> <p>Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.</p> <p><b>Objective</b></p> <p>Context for solid waste management facility compliance measure.</p>				
<p><b>Notes</b></p>				
<p>SLC 92 3552 07 Financial Information Return.</p>				
<b>9.7 FACILITY COMPLIANCE</b>				
<p><b>Effectiveness Measure</b></p> <p>Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.</p> <p><b>Objective</b></p> <p>Municipal solid waste services do not have an adverse impact on environment.</p>				
<b>Facility Name</b>	<b>Days 2004</b>	<b>Days 2003</b>	<b>Days 2002</b>	<b>Days 2001</b>
Red Rock Site	77	0	0	0
Round Lake Site	77			
Killaloe Site	77			
<p><b>Notes</b></p>				
<p>Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Days: SLC 92 3553 07 to SLC 92 3560 07</p>				

## Solid Waste Management (Garbage)

<b>9.9 DIVERSION OF RESIDENTIAL SOLID WASTE</b> <b>(Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)</b>					
	2004	2003	2002	2001	
	15.2%	27%	30.86%	21.45%	
<p><b>Effectiveness Measure</b> Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)</p> <p><b>Objective</b> Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3656 07 Financial Information Return.</p>					

## Parks and Recreation

10.1 PARKS – EFFICIENCY		
	<b>2004</b>	
	\$N/A	
<p><b>Efficiency Measure</b> Operating costs for parks per person.</p> <p><b>Objective</b> Efficient operation of parks.</p>		
<b>Notes</b>		
SLC 91 7101 13 Financial Information Return.		
10.2 RECREATION PROGRAMS – EFFICIENCY		
	<b>2004</b>	
	\$0.72	
<p><b>Efficiency Measure</b> Operating costs for recreation programs per person.</p> <p><b>Objective</b> Efficient operation of recreation programs.</p>		
<b>Notes</b>		
SLC 91 7201 13 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.		
10.3 RECREATION FACILITIES – EFFICIENCY		
	<b>2004</b>	
	\$15.70	
<p><b>Efficiency Measure</b> Operating costs for recreation facilities per person.</p> <p><b>Objective</b> Efficient operation of recreation facilities.</p>		
<b>Notes</b>		
SLC 91 7301 13 Financial Information Return.		

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<b>10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY</b>		
	<b>2004</b>	
	\$16.42	
<p><b>Efficiency Measure</b> Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p><b>Objective</b> Efficient operation of parks, recreation programs and recreation facilities.</p>		
<p><b>Notes</b></p>		
<p>SLC 91 7302 13 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>		
<b>10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS</b>		
	<b>2004</b>	
	78.568	
<p><b>Effectiveness Measure</b> Total participant hours for recreation programs per 1,000 persons.</p> <p><b>Objective</b> Recreation programs serve needs of residents.</p>		
<p><b>Notes</b></p>		
<p>SLC 92 7255 07 Financial Information Return. The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>		

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10.6 OPEN SPACE		
	<b>2004</b>	
	10	
<p><b>Effectiveness Measure</b> Hectares of open space.</p> <p><b>Objective</b> Open space is adequate for population.</p>		
SLC 92 7151 05 Financial Information Return.		
	<b>2004</b>	
	4.365	
<p><b>Effectiveness Measure</b> Hectares of open space per 1,000 persons.</p>		
SLC 92 7151 07 Financial Information Return.		
<p><b>Notes</b></p>		

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10.7 TRAILS		
	<b>2004</b>	
	0	
<p><b>Effectiveness Measure</b> Total kilometers of trails.</p> <p><b>Objective</b> Trails provide recreation opportunities.</p>		
SLC 92 7152 05 Financial Information Return.		
	<b>2004</b>	
	0.0	
<p><b>Effectiveness Measure</b> Total kilometers of trails per 1,000 persons.</p>		
SLC 92 7152 07 Financial Information Return.		
<p><b>Notes</b></p>		

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10.8 RECREATION FACILITY SPACE		
	<b>2004</b>	
	3,177	
<p><b>Effectiveness Measure</b> Square meters of recreation facility space per 1,000 persons</p> <p><b>Objective</b> Recreation facility space is adequate for population.</p>		
SLC 92 7355 05 Financial Information Return.		
	<b>2004</b>	
	1,386,731	
<p><b>Effectiveness Measure</b> Square meters of recreation facility space per 1,000 persons.</p>		
SLC 92 7355 07 Financial Information Return.		
<p><b>Notes</b></p>		

## Parks and Recreation

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY		
	<b>2004</b>	
	\$19.77	
<p><b>Efficiency Measure</b> Operating costs for libraries per person.</p> <p><b>Objective</b> Efficient library services.</p>		
<p>Notes: Provides service for the Township of Brudenell, Lyndoch, Raglan and South Algona. No records are kept for split between library uses by own municipality and the other municipalities that the library service is provided to.</p>		
<p>SLC 91 7401 13 Financial Information Return.</p>		
11.2 LIBRARY COSTS PER USE – EFFICIENCY		
	<b>2004</b>	
	\$2.28	
<p><b>Efficiency Measure</b> Operating costs for libraries per use.</p> <p><b>Objective</b> Efficient library services</p>		
<p><b>Notes</b></p>		
<p>SLC 91 7402 13 Financial Information Return.</p>		

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11.3 LIBRARY USES		
	<b>2004</b>	
	8.656	
<p><b>Effectiveness Measure</b> Library uses per person.</p> <p><b>Objective</b> Increased use of library services.</p>		
<b>Notes</b>		
SLC 92 7460 07 Financial Information Return.		
11.4 ELECTRONIC LIBRARY USES		
	<b>2004</b>	
	3.0%	
<p><b>Effectiveness Measure</b> Electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Increased use of library services.</p>		
<b>Notes</b>		
SLC 92 7461 07 Financial Information Return.		
11.5 NON-ELECTRONIC LIBRARY USES		
	<b>2004</b>	
	97%	
<p><b>Effectiveness Measure</b> Non-electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Better information on library usage.</p>		
<b>Notes</b>		
SLC 92 7462 07 Financial Information Return.		

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